

VACANCY

SERVICE MANAGER

We are looking for an experienced Service Manager to manage the Service Department, service contract business, breakdowns and repair provision for all customers covering all products and services supplied and installed by the Company. The Service Manager will also integrate strategies and will lead efforts to establish and retain business growth opportunities for the Service Division.

Key responsibilities will include providing support and leadership to the Service Team, delivering growth through excellent service delivery, ensuring monthly delivered revenue targets are met, meeting new business targets and key performance indicators and ensuring there is prompt and efficient coverage for breakdown and service contracts. You will also work closely with the Regulatory Department to maintain regulatory requirements.

We are looking for an experienced engineer with strong management/leadership skills. You must have good data analytical, reporting, business development and strategic skills with the ability to identify new business opportunities. You must have excellent IT/technical skills.

This position is based in Bishops Stortford and there is also a need to travel within the UK.

A full job description is available on request.

Interested? Apply in writing to the Haag-Streit UK Human Resources Department by emailing kennedy.reed@haag-streit.com