

HAAG-STREIT SLIT LAMP

Warranty options



Look closer. See further.

1958

1968

today



Warranty options

Congratulations on the purchase of your new Haag-Streit slit lamp! A slit lamp which is renowned, not only for its superb optics and high-precision mechanics, but also its exceptional durability. In the unlikely event that you have a service issue with your slit lamp, we have the following two warranty options available;

Your Haag-Streit slit lamp is supplied with a **10 Year Limited Warranty** from the manufacturer. This covers all parts of your slit lamp against manufacturing defects, and Haag-Streit will replace any defective part(s) free of charge.

In addition, Haag-Streit UK would like to offer you a more comprehensive **Slit Lamp 10 Year Warranty Maintenance Contract** which extends this limited warranty, to give you full peace-of-mind.



Swiss made

A person in a blue suit is shown from the chest up, pointing their right index finger towards a glowing blue button. The button has the text 'register now' in a light blue, sans-serif font. The background is dark and gradient.

register now

Activating your 10 Year Limited Warranty

To activate your **10 Year Limited Warranty** the slit lamp must be registered with Haag-Streit's online registration platform.

With this registration you create your slit lamp's own online service record where your Haag-Streit technician lists all service activity such as the start of the warranty, preventive maintenances and the end of the warranty. In case of a warranty claim it provides your Haag-Streit distributor (Haag-Streit UK) with all relevant information.

How to register your slit lamp

Go to: <https://registration.haag-streit.com>

Step 1:

Enter the required slit lamp data; reference number, serial number, and manufacturing date. You can find these on the back of the slit lamp base.

Click validate after completing these three fields.

After successful validation click "Next".

Step 2:

Next we require your contact information. Please make sure that you enter a valid email address so we can contact you for service activity.

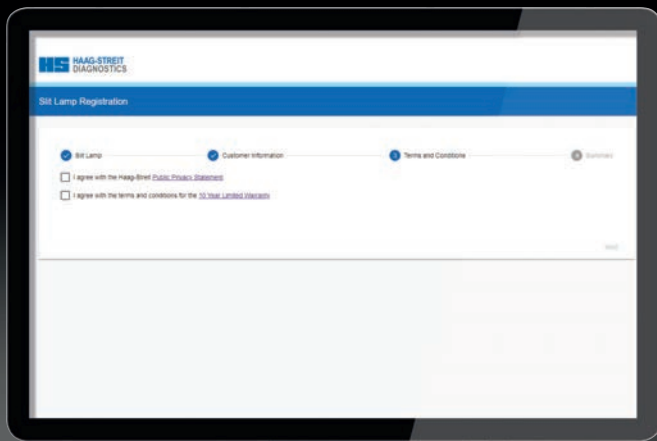
We have provided a list of distributors who are authorised to offer preventive maintenance. Haag-Streit UK is an Authorised Haag-Streit Service Division.

The screenshot shows the 'Slit Lamp Registration' page on a computer monitor. The page has a blue header with the Haag-Streit logo and the text 'HAAG-STREIT DIAGNOSTICS'. Below the header, the page title is 'Slit Lamp Registration'. A progress bar at the top indicates four steps: 1. Slit Lamp (active), 2. Customer Information, 3. Terms and Conditions, and 4. Summary. The main content area contains a message: 'Thank you for purchasing a Haag-Streit slit lamp. To start registration please enter the requested information below.' There are three input fields: 'Reference Number (REF)' with a blue 'A' icon, 'Serial Number (SN)' with a blue 'B' icon, and 'Manufacturing Date' with a blue 'C' icon. To the right of these fields is a graphic showing a slit lamp base with a QR code and a date field 'YYYY-MM-DD'. Below the input fields is a 'VALIDATE' button. The Haag-Streit logo is visible in the bottom right corner of the page.

Step 1

The screenshot shows the 'Slit Lamp Registration' page on a computer monitor, now at Step 2. The progress bar at the top shows Step 2 'Customer Information' as active. The main content area contains a form for contact information with the following fields: 'Organisation Name', 'Contact Name', 'Address', 'City', 'Postcode', 'Email Address', 'Telephone Number', 'Country' (with a dropdown menu), 'Background' (with a dropdown menu), and 'Manufacturer' (with a dropdown menu showing 'Haag-Streit Schweiz'). The Haag-Streit logo is visible in the bottom right corner of the page.

Step 2



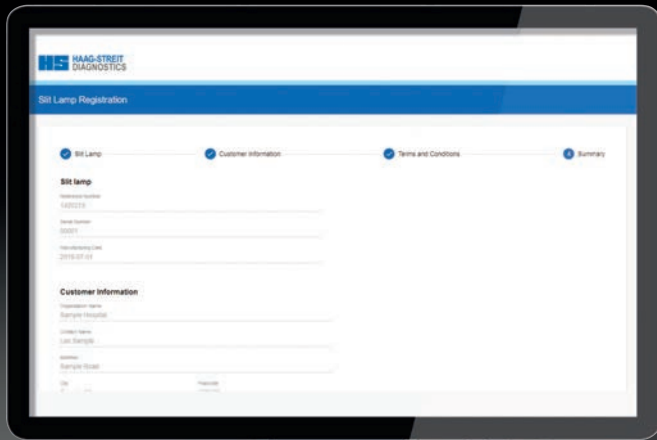
Step 3

Step 3:

Please read the Public Privacy Statement and the terms and conditions for our **10 Year Limited Warranty** carefully.

Step 4:

Check the summary of your registration carefully before finishing the registration. The summary will be sent to the stated email address.



Step 4



Extending your 10 Year Limited Warranty

Haag-Streit UK would like to offer you a more comprehensive **Slit Lamp 10 Year Warranty Maintenance Contract** which extends this limited warranty, to give you full peace-of-mind.

The **Slit Lamp 10 Year Warranty Maintenance Contract** includes the following;

- Repair of slit lamps that have been subject to general wear and tear
- Labour costs and Engineer travel expenses
- Preventative maintenance – an HS-UK Service Engineer will undertake one annual service visit for the duration of the 10 year warranty period.

The **Slit Lamp 10 Year Warranty Maintenance Contract** costs just **£1,900.00 (+VAT)** per new slit lamp.

Just register your slit lamp at <https://registration.haag-streit.com> and contact Julie Scott, HS-UK Assistant Service Manager on (01279) 456315 to arrange your extended Slit Lamp 10 Year Warranty Maintenance Contract.



Compare the warranty options

	10 Year Limited Warranty	Slit Lamp 10 Year Warranty Maintenance Contract
What is covered?	Repair and replacement of defective parts	Repair and replacement of defective parts. General slit lamp wear and tear. Planned preventative maintenance
Travel & labour costs	Does not include associated labour or travel costs	Includes labour and travel costs
Extra charges?	All maintenance or warranty service must be performed at the Purchaser's expense	Service costs are covered for a ten year period
Location	Delivery of service at the Haag-Streit Authorised UK Distributor's service division in Harlow	Delivery of service at the customer's premises
Limitations	Warranty does not apply if the product has not been serviced by Authorised Haag-Streit Service Personnel	Authorised HS-UK Service Engineers shall undertake an annual service visit for the duration of the 10 year warranty
Accessories	Extends to the slit lamp only	Further services are available for other Haag-Streit products, including; tonometers, imaging modules/cameras and tables
Accident or misuse	Does not apply if the product has been damaged due to accident or misuse	Extra charges may ensue in the event of accident or misuse
Parts	Any parts subject to this warranty will be repaired or replaced solely at Haag-Streit's option	Any parts are subject to HS-UK's option

Contact us

To take advantage of the comprehensive **Slit Lamp 10 Year Warranty Maintenance Contract**, please contact **Julie Scott, HS-UK Assistant Service Manager** on **(01279) 456315** or email **julie.scott@haag-streit.com**.

HAAG-STREIT UK

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